



Rescompany and MGJ ICT Group install another six river ships

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In a unique partnership Rescompany and MGJ are outfitting a total of six river ships in early 2009 with hardware and software running the proven RESCO SMS (Ship Management System) solution. But the service does not end with the installation of the systems, MGJ group provides those river cruise ships with a sophisticated infrastructure which is linked to a "24 hour service and support centre" that monitors all IT systems in real time. Such arrangements were only available to seagoing vessels until recently. During the past twelve months, Rescompany and MGJ have already installed four ships based on the same concept and the service provided proved so successful that the owners of those ships have now decided to roll out RESCO SMS and the associated services from MGJ to the remainder of their fleets.

Jacco Batavier, Managing Director of MGJ ICT Groups, says: "By linking Rescompany's specific river shipping know how with MGJ's knowledge, varying from cabling, Wan/Lan to hotel management, we are able to monitor a ship 24 hours a day and are sooner aware of a problem onboard than the ship personnel by means of our highly advanced 'Early Warning System'.

Thomas Pfitzer, Managing Director of Rescompany Systems adds: "This cooperation with MGJ is a milestone for river cruise operators as finally there is a system on the market which is tailored to the needs of the river cruise sector while being very affordable. The ongoing first line support for the entire ships IT infrastructure, provided by MGJ Group, rounds off the package. The whole arrangement is specifically tailored to the needs of the river cruise sector. A total of 18 RESCO SMS river ship installations along with another ten orders for 2009 speak for themselves."

MGJ provides IT infrastructure solutions to the river cruise community from hardware to networking to ongoing support and central system monitoring based on its state of the art "Early Warning System". Additional MGJ services include internet onboard and a sophisticated infotainment system which makes the guest feel like they have access to a full PC in their cabin. For more information please visit www.mgj-groep.nl or contact us at +31-26-319 3993.

Rescompany, a "Microsoft Certified Partner Company", provides reservation software solutions to the hotel, cruise and travel industry. Besides typical reservation functions, RESCO offers sophisticated CRM and marketing tools throughout its comprehensive product portfolio. RESCO CRS: Central Reservations, RESCO CRM: Customer Relation Management, RESCO SMS: Ship Management System, RESCO POS: Point of Sale, RESCO INV Inventory Management System and RESCO HMS: Hotel Management System are all based on the latest Microsoft .NET technology and the powerful MS SQL server.

For more information please visit www.rescompany.com or contact us directly by email at tpfitzer@rescompany.com or pwinqvist@rescompany.com or call +43-6221-7287 or +61-2-9526 77 11. Rescompany has local offices in Salzburg, Sydney and Vancouver.

